

Use of CertX SA (Pty) Ltd. Certification Mark

Certified clients are approved to use the Certificate and Certification Mark subject to the following conditions:

- The conditions on the use of the Certification Mark are described in the Certification Contract.
- Each certified client is given an Award Letter, which will clearly indicate the Certification Mark it is allowed to use. In addition, the allowed Certification Mark is printed on the Certificate. A watermark certification number is stated on Certification Mark which is traceable to the certificate issued to the certified client. This ensures that the Certification Mark is traceable back to CertX SA (Pty) Ltd. Please note that a Certification Mark is not issued for use with RBI Management Systems.
- Use of references to certification shall be restricted to correspondence, advertising, and promotional material that is directly applicable to the scope of certification as shown on the Certificate.
- Where there may be ambiguity about the context in which the Certification Mark is used, then the client must ensure that any such ambiguity is removed.
- The Certification Mark may only be used by the Client in direct connection with the name or logo of the Client's organization.
- Use of the Certification Mark must be such that it is reproduced as per the original without any restriction on size.
- The Certification Mark shall not be directly applied on the Client's product and its packaging or be associated with the Client's product in such a way as to imply that the product itself is certified by CertX SA (Pty) Ltd.
- CertX SA (Pty) Ltd. will review use of certificates or Certification Marks where a client may be uncertain as to its validity and correctness.
- Where use of the certificate or Certification Mark is deemed to be unacceptable, then the client must take all necessary steps to remove from circulation any such unacceptable material. Failure to do so can lead to suspension or withdrawal of certification.
- CertX SA (Pty) Ltd. take no responsibility for any costs associated with unacceptable or inappropriate use of marks that result from any form of advertising.
- Certification Marks are not to be used on laboratory test, calibration, inspection reports or certificates.
- The use of text to advertise a successful certification, is allowed. There shall not be any additional statements that go beyond the actual contents of the Certification Mark, nor shall there be any falsifying or misleading statements. Refer to Appendix 1 on guidance for use of statements.
- The Certification Mark shall not be used in a misleading manner or to bring CertX SA (Pty) Ltd. into disrepute. Any misuse of the Certification Mark may result in CertX SA (Pty) Ltd. taking legal action against the entity misusing the Certification Mark.
- Previous Certification Marks that are shown in Appendix 2 shall only be used until 09/04/2027.

Approved by: Hein Jonck
Managing Director


Signature

2025/12/02
Date

Appendix 1: Guidance on use of Certification Marks

Example Certification Marks are shown in Figures below		On Product ^{*1}	On larger boxes, etc. for transportation of product ^{*2}	In pamphlets, letterheads, business cards, websites, etc. for advertising
Use of certification marks	Without a statement	Not allowed	Not allowed	Allowed ^{*4}
	With a statement ^{*3}	Not allowed	Allowed ^{*4}	Allowed ^{*4}

*1 Could be a tangible product or on individual product packaging.
 *2 This can be any form of packaging that does not reach the end user.
 *3 This should be a clear statement such as "Our **quality management system** is certified by **CertX SA (Pty) Ltd.** as being in conformance with **XXX** (where XXX is the certification standard in question e.g. **ISO 9001:2015**)". Wording in bold always to be included in the statement.
 *4 May only be used by the Client in direct connection with the name or logo of the Client's organization.

Figures: Example of certification mark



Fig 1: e.g. ISO 9001:2015 Certification Mark



Fig 1: e.g. ISO 3834-2:2021 Certification Mark



Fig 3: e.g. RBI API RP 580 Certification Mark

Appendix 2: Previous Certification Mark Versions

Version 1:

